

COVID-19 Update for Urban Optique

At this time, we have made the difficult decision to limit our business hours and our services as a precaution to help protect our patients, team members and the community against the spread of COVID-19.

Our new business hours going forward will be Monday-Saturday from 12 pm-3 pm. A doctor will be on-site **for all ocular emergencies** (e.g. sudden change in vision, injury or pain). We will also be available for urgent **vision situations** (e.g. broken glasses & contact lens supply issues). Routine eye exams will not be performed at this time.

Please don't hesitate to call us with any questions or concerns at 403-286-4142 during our adjusted business hours. You may also email us at calgary@urbanoptique.ca. This inbox will be checked frequently every day and we will do our best to reply to all our patients and customers in a timely manner.

All existing glasses and contact lens orders will be available for curbside pick up during our new business hours. Please call ahead so we're ready when you arrive.

Thank you for your understanding during this time.

Sincerely,

Dr. Reisner & Urban Optique Team